

PUBLIC OPEN HOUSE

Engagement Feedback
Summary

28 Sep 2023

PUBLIC OPEN HOUSE

In September at the Tsawwassen Town Centre Mall, Century Group, the architectural and planning consultant Arcadis, and landscape consultant Hapa hosted a public open house open to all members of the public.

Participants were encouraged to respond to a series of engagement boards seeking feedback about housing, retail & economic activity, the future library, public art, public space & activation, as well as the look & feel of the project.

There was also an opportunity to provide other ideas and feedback by completing feedback forms.

PARTICIPATION & FEEDBACK

Approximately 185 people attended the event, and approximately 40 people completed feedback forms about the event.

FEEDBACK

Below is a summary of the most frequent responses to the questions on the feedback forms.

Question #1:

How would you rate the experience of today's event?

Available responses: Good, Neutral, Bad

Responses: 27 participants rated the event "good"; 13 rated the event experience "neutral", and 1 rated the event experience "bad".

1 individual did not complete this question on the form.

Question #2:

Would you be interested in attending similar events in the future?

Available responses: Yes, No

Responses: The majority of participants indicated that they would be interested in future events, except:

2 people indicated that they would not be interested in future events, and 1 individual did not complete this question on the form.

FEEDBACK

Question #3:

What did you enjoy most about today's event?

Top Responses:

Participants enjoyed the following:

- the images and visuals presented
- that it happened and the public was invited to participate prior to a design being completed
- being able to rate choices on different aspects
- the wide array of topics covered
- the excitement of the concept of a redevelopment
- the effective voting/feedback procedure for the topics presented
- the ability to see other people's responses to the activity boards
- having the opportunity to share ideas and talk to the project team
- meeting with Century team members who supported their views
- meeting and talking to neighbours
- the amount of people present
- that people seemed positive

FEEDBACK

Question #4:

What did you enjoy least in today's event? Why?

Top Responses:

Participants enjoyed the following the least:

- lack of information about accessibility, sustainability parking, transit, and walkable areas
- lack of information about the proposed plan, housing unit numbers, or details about any proposed buildings
- the mention of 20 storeys
- crowded event due to the number of people in attendance
- the lack of diversity among the attendees
- lack of online option for individuals who weren't able to attend the meeting at this time due to other obligations
- the amount of information to take in
- that the project and towers haven't been built already
- concern about views as a neighbouring resident
- concern about disruptions due to construction activity
- concern about the smaller sizes of condos

FEEDBACK

Question #5:

If you could see one thing happen in the future Tsawwassen Town Centre, what would it be?

Top Responses:

Participants expressed a desire to see:

- more space for pedestrian and cyclists, and less space for vehicles
- more public and green space
- spaciousness and setbacks from 56th and 12th
- more housing, retail, and restaurant choices
- retaining some existing tenants such as Thrifty Foods, Joe's Market, Albany Books, and Elder College
- no big box retailers
- less density, smaller buildings
- high rises so that there can be more green space
- the incorporation of accessible design
- other transportation options such as public transit or EVO
- views (from future apartments)
- larger apartments for downsizing seniors
- inclusion of services such as a laundromat, or daycare
- an improved library
- a theatre
- affordable housing
- community and meeting spaces for indoor recreation and education
- the new town centre as a destination and not just a thoroughfare
- a real town centre