

# PUBLIC OPEN HOUSE

Engagement Feedback  
Summary

21 - 22 Nov 2023

## PUBLIC OPEN HOUSE

In November at the Tsawwassen Town Centre Mall, Century Group, the architectural and planning consultant Arcadis, and landscape consultant Hapa hosted a public open house open to all members of the public.

The meeting was held both in-person and online. Participants were encouraged to view and explore a series of presentation boards that presented the proposed plan, which was based on feedback and input we have received from the community.

There was also an opportunity to provide other ideas and feedback by completing feedback forms.

## PARTICIPATION & FEEDBACK

Approximately 150 people attended the event either in-person or virtually, and approximately 60 people completed feedback forms about the event.

# FEEDBACK

**Below is a summary of the most frequent responses to the questions on the feedback forms.**

Question #1:

How would you rate the experience of today's event?

Available responses: Good, Neutral, Bad

Responses: 31 participants rated the event "good"; 11 rated the event experience "neutral", and 12 rated the event experience "bad".

Question #2:

Would you be interested in attending similar events in the future?

Available responses: Yes, No

Responses: 49 participants responded "Yes"; 2 participants responded "No".

# FEEDBACK

Question #3:

What did you enjoy most about the proposed plans?

Participants enjoyed the following:

- attractiveness of the project
- potential future views from the buildings
- density and heights to maximize open and green spaces
- underground parking and some street parking
- bike paths and walkways
- covered outdoor and gathering spaces
- some local shops and Thrifty Foods might remain on site
- inclusion of rental housing, townhomes, and amenities
- open and inviting spaces of the plan
- the process & helpful images to visualize plan
- refreshments and cookies
- project personnel to speak with and answer questions

Indicative of responses, participants enjoyed the following most about the proposed plan:

- “the transparency of the people involved in the project”
- “the overall look incorporating beautiful, warm wood and modern architecture and gardens”
- “density to maximize space”
- “mix of retail, housing, public space”
- “the grid, reasonable heights, the central open space”
- “the video of different height views”
- “the fact that there would be a defined town centre”

11 participants responded they did not enjoy anything about the proposed plans, or left the section empty.

# FEEDBACK

Question #4:

What did you enjoy least about the proposed plans?

Participants enjoyed the following the least:

- images were missing labels
- construction and disruption
- towers, height, and density
- concerns about traffic and congestion, and infrastructure
- lack of smaller green spaces
- would like to see car share or bike share
- would have liked more density & height

Indicative of responses, participants enjoyed the following the least about the proposed plan:

- "we need a better transit hub in Tsawwassen"
- "hopefully the outsides of the buildings will seriously look at the rain challenges"
- "I would accept 6 stories, but not what you're proposing"
- "would prefer 15 stories max"
- "don't like the height of buildings, but I am getting used to the idea"
- "2 bedroom 900 SF is too small"
- "I wish there were some dedicated art/performance space"
- "wasn't a meeting, difficult to get answers"
- "nothing, it all looked good"
- "not high enough - I love it"

19 participants responded they enjoyed everything about the proposed plans, or left the section empty.

# FEEDBACK

Question #5:

Do you have any other feedback/comments about the proposed plan?

Top Responses:

Participants expressed a desire to see:

- more clearly labelled presentation boards
- more space for pedestrian and cyclists
- more housing, retail, and restaurant choices
- retaining some existing tenants such as Thrifty Foods, Joe's Market, Albany Books, and Elder College
- the incorporation of accessible design
- other transportation options such as public transit or EVO
- larger apartments for downsizing seniors
- a new library and community spaces for recreation
- a theatre
- affordable housing

Indicative of responses, participants also commented:

- "try to keep the current tenants like Chang's, Peek a Boo"
- "love the choice of giving Tsawwassen its own style"
- "townhouses are ok but not towers"
- "don't build it"
- "the public space and library are just bribery"
- "way too dense"
- "loved the open spaces, not sure about heights or small size of units"
- "1400 sf for a 3 bedroom would be lovely"
- "prefer high rises so there could be more open space"
- "we need a new 21st century town centre"
- "excited to see this come to fruition"